

OUR MEASURES TO PREVENT AND CONTRAST THE RISK OF CONTAGION FROM THE VIRUS RESPONSIBLE FOR COVID-19

These are some non-exhaustive measures that we'll adopt to better manage the current health situation, with the aim of making your stay as safe as possible, in complete relaxation.

According to Annex 5 - O.P.G.R. Abruzzo n.59 of May 14 2020 (Safety guidelines for the running of open-air tourist facilities, campsites and holiday villages) mirroring the general guidelines proposed by the Faida-Federamping Association to which we adhere, we are committed in providing clear solutions for your stay, in order to maintain a healthy environment for guests and staff.

The main goal is providing larger spaces, extensive cleanliness, constant sanitization and a new interpretation of our services, so as to limit gatherings, guaranteeing social distancing and safety measures in the campsite, increasing your feeling of a **SAFE HOLIDAY**.

So we have decided to adopt some new measures.

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HOUSING UNITS (MOBILE HOMES-BUNGALOWS-LODGES)

Upon re-opening, as well as every end of stay/guest change, we'll carry out the ordinary cleaning, then the disinfection and finally the sanitization of rooms and equipment, in particular (for example):

- complete and natural **air turnover** to reduce/cancel the concentration of specific pollutants (PM10, CO2, odors, biological aerosol, etc.);
- **cleaning** with water and neutral detergents prior to **disinfection** with an ethyl alcohol solution (70%) or with sodium hypochlorite disinfectants, of all walkable and frequently touched surfaces (doors, handles, windows, tables, chairs, toilets, etc.);
- **cleaning of the air conditioning system** (where present), according to manufacturer instructions;
- **sanitization of the housing unit** and furnishings by atomization of hydrogen peroxide.

ENTERTAINMENT

In this regard, we are developing a specific program in collaboration with the animation team, taking into account social distancing rules, but allowing at the same time recreational activities for all ages.

So go ahead for ... muscle awakening, aperitif game, workshops, tennis, bowls, karaoke, trivia games, radio camping, evening shows and much much more.

CHILDREN PLAY AREAS

To protect health and limit the spread of infection it's required that

- our young guests are always accompanied by an adult in the playground area; entrances will be restricted to guarantee social distancing on the basis of the sqm/person ratio, established by current regulations.

we'll also

- **guarantee** daily sanitization of all equipments with nebulized hydrogen peroxide
- **install** automatic hand sanitizer **dispensers** (70% alcohol)
- **install signs** reminding behavioral rules

BEACH

To better protect health and limit the spread of infection, we have a set of measures to contrast the spread of the virus.

Following the Order of the President of the City Council n. 59 of May 14 2020, in particular Annex 3, and considering where our beach is located, 40 steps away from the entrance of the campsite, we took the painful decision **not to set up the beach, but to leave bathing concession on mixed gravel and sand to customers for free**, with the possibility of using their own equipment in compliance with the current legislation. Here, the lifeguard service will not be active.

Alternatively, to ensure you a carefree holiday, we have decided to convert what was previously a pitch area into a common green area with fixed sun umbrellas, in close proximity to both the sea and the swimming pool. The umbrellas here will be free of charge, with the possibility of renting deck chairs and sun loungers;

In doing so we can

- **guarantee** daily sanitization of all equipment (deckchair, sunbed and umbrella) with nebulized hydrogen peroxide;
- **install** automatic hand sanitizer dispensers (70% alcohol) for quick and easy hand washing, and signage reminding behavioral rules to counter and limit the spread of the COVID-19 virus;
- **restrict entrances** to ensure social distancing on the basis of the sqm/person ratio, established by current regulations;
- **ensure** constant **daily cleaning** of sanitary facilities and the sanitization of rooms with vaporous hydrogen peroxide (a disinfecting chemical compound explicitly recommended by the Ministry of Health for the prevention of Coronavirus in healthcare environments).

We are all aware these decisions were not easy to make, but we assure you that in this particular moment it's even harder.

However, our every choice always wants to put the health of our guests and staff first;

Next year our beach will be back again equipped as always! 😊

SWIMMING POOL

To protect health and limit the spread of infection in our swimming pool area

besides

- **ensuring** constant daily sanitization of all surfaces and beds in the solarium area by spraying nebulized hydrogen peroxide.
- **installing** automatic hand sanitizer dispensers at the entrance, for a quick and easy hand washing and signs reminding behavioral rules.
- **measuring** and recording chlorine concentration in the water
- **doing maintenance** of water treatment systems and checking proper functioning
- **assessing** bathing suitability through chemical and microbiological tests

we'll enhance

- **opening hours** from 10am to 7pm with **no breaks** to benefit from a longer period of time both to avoid gatherings and to guarantee social distancing of at least one meter between members of the same family unit.

Entering the water is permitted only after showering whilst observing social distancing.

Rescue workers will remind guests the rules if necessary.

PITCHES

In order to ensure a better stay and respect social distancing,

- the number of pitches will be reduced
- the minimum surface area increased, with a size of approximately 70 sqm.
- In any case, a space of at least 2 meters will be ensured between pitches and along their perimeter.
- In this regard, the offer will involve only pitches adequately remodeled in size and displacement, so that the equipment (tents, caravans, campers, etc.) can still keep a distance

Moreover, given social distancing is a guarantee of safety and it must be respected everywhere, cars cannot be parked in the space between pitches, even for a short stop, instead they must be parked in the dedicated area inside the campsite.

SANITARY FACILITIES

Considering the actual situation and the need to further improve cleanliness and sanitization:

- before opening, usual inspections of the hydro-sanitary systems will be performed, with particular attention to procedures for **preventing and combating legionellosis**;
- **daily cleaning** will be carried out frequently and with greater diligence;
- **sanitization of spaces** with atomized hydrogen peroxide (a disinfecting chemical compound explicitly recommended by the Ministry of Health for the prevention of **Coronavirus in healthcare environments**);
- automatic hand sanitizer dispensers (70% alcohol) will be installed at the entrance;
- **signage reminding behavioral rules** will be installed, as well as work rotas containing cleaning shifts and details about the products;
- **guests in common areas** must always wear PPE when not engaged in personal hygiene operations. In any case, the use of these facilities must take place in compliance with social distancing and safety measures, avoiding gatherings;
- **access to sanitary facilities** will be allowed only when sinks, showers or toilets are available, so that the number of the latter is equal to the number of users, to avoid prolonged stops in the common areas;
- **sinks** will be used alternately in order to guarantee the distance of 1meter between users;
- natural **air turnover** of the facility will be ensured, to reduce/cancel the concentration of specific pollutants (PM10, CO2, odors, biological aerosol, etc.)

BAR, RESTAURANT AND MINI MARKET

To protect health and limit the spread of infection

besides

- **ensuring** great attention to cleanliness, constant sanitization of all work surfaces in the Market and Restaurant area with bleach and alcohol based detergents, excellent allies according to ISS, (Superior Institute of Health) to eliminate microorganisms and thus prevent human viruses
- **installing** automatic hand sanitizer dispensers (70% alcohol), both at the Market and Restaurant, for a quick and easy hand washing and signage reminding behavioral rules.

we'll prepare

- **a further outdoor dining area** with tables and chairs where social distancing between guests will be guaranteed

we'll limit

- **the number of seats** in the restaurant's internal room

we'll enhance

- the guarantee of social distancing thanks to **Take Away or delivery services**, a fast and eco-friendly solution

SANITARY HYGIENE CONDUCT ADOPTED BY CUSTOMERS

- obligation do not enter the tourist-accommodation area in the event of a quarantine, in the presence of flu symptoms or body temperature above 37.5 ° C, or if you come from areas of epidemic outbreaks reported by the Ministry of Health;
- social distancing obligation of at least one meter, during each stay and activities within the accommodation facility;
- respect for social distancing in all circumstances, even when using showers and toilets;
- washing of frequent sheets, at least at 60 ° C;;
- personal hygiene measures, in particular taking care of the frequent cleaning and disinfection of the hands of children too;
- obligation to shower immediately after and before bathing with particular care of cleaning hands and face;
- wear masks and gloves according to the legislation in force;
- Parental control of children's compliance with all rules of behavior;

The exceptions to physical distancing are limited to people belonging to the same nucleus family member or cohabitants (for this purpose, it is possible to acquire a specific self-certification).

The **above indications** represent **only a part** of our "**Action Plan**".

These procedures may undergo updates or changes based on the evolution of the epidemiological situation, taking into account future ministerial orders and indications provided by scientific commissions.

However, we'd like to stress that every measure, no matter how small, can help achieve the desired outcome only if each of us does their part.

So, now more than ever, **we need your precious and unconditional collaboration** to protect the health of each individual.

Thank you.

Why have we chosen sanitizing with hydrogen peroxide?

Hydrogen peroxide is the only biocidal agent composed of water and oxygen. Its oxidizing power makes it an excellent ally of environmental sanitization. The use of this product is:

- **Effective:** it guarantees 99.99% decontamination and disinfection; thanks to its small size it can reach and spread over the entire surface of the treated area.
- **Natural:** it does not contain chemicals that are present in other products such as bleach and ammonia.
- **Eco-friendly:** once its action is complete, hydrogen peroxide micro-particles turn into oxygen. Consequently, it doesn't produce Volatile Organic Compounds (VOCs) and it doesn't pollute.
- **Safe:** it doesn't cause humidity or corrode, so surfaces won't be ruined. Furthermore, if used properly, it is a non-toxic and non-cancerous substance ideal for professional cleaners or everyone else.